

LISTEN UP, WE ARE **HIRING!**

WANTED: SERVICE TECHNICIANS (M/F/D)
VIERNHEIM, GERMANY OR CZECH REPUBLIC

Are you looking to further your career? Want to work for an ever-expanding company that offers an **international, dynamic, and multicultural environment**? With enhanced employment conditions and modern working tools, Briggs & Stratton might be the place for you! We're looking for a candidate with a **minimum of 3 years' practice in the engine-powered product service sector**. Sounds like you? Then what are you waiting for? **Apply now!**

What we're offering you



A **multicultural**, diverse team – and work in a truly international environment!



A **competitive benefits** package including an attractive company pension scheme and annual salary reviews.



Flexible working times, a hybrid working model and a competitive vacation package that ensure a **good work-life-balance**.



An independent Employee Assistance Program **available 24/7** to help you become more **successful** at home and at work.



The opportunity to further **develop** your skills and role within the company.



A company that **recognizes** outstanding work – with positive feedback and an official Employee Recognition Program.



An extensive **Employee Perks** Program, offering a multitude of discounts around the globe.

THE **ROLE**

You'll be given the opportunity to

- Become the **subject matter expert** dealing with a variety of product and service requests, questions and challenges.
- Find the **root cause of issues** associated with electrical or mechanical systems.
- Determine the **validity of warranty claims** and contribute to policy adjustments.
- Assist with locating various product parts in critical situations.
- Provide excellent **guidance and training** to internal customer service representatives and customers.
- **Stay up to speed** with your knowledge practices and procedures regarding company products and equipment for unique situations.



Who we're looking for

You will fit into our dynamic team if:

- You **understand the needs of our customers**, and you are an expert at analysing and solving technical problems over the phone.
- Working in a **B2B environment** is no news to you.
- You **communicate in a professional way**, both written and oral.
- **Excellent technical knowledge** is part of your skill package, and you are a star in sharing and using your knowledge during interactions with customers and the people you work with.
- You are **business fluent in English and Czech or German**. An additional European language, such as Dutch, Polish, Italian or French, can be an advantage.
- And of course you know how to work with a computer and business software.

HOW TO APPLY

If you are interested in this position, apply by uploading your CV and Cover Letter in the form below.

You would like to learn more about this exciting role? Ring +41 55 415 12 41 and ask to speak to Mrs. Kristen Rickenbach or send an email to rickenbach.kristen@basco.com.



MEET BRIGGS & STRATTON - WE ARE GLOBAL!

Briggs & Stratton, headquartered in Milwaukee, Wisconsin, provides innovative products and diverse power solutions to help people get work done. Briggs & Stratton is the world's largest producer of engines for outdoor power equipment, and is a leading designer, manufacturer and marketer of lithium-ion battery, standby generator, energy storage system, lawn and garden, turf care and job site products through its Briggs & Stratton®, Vanguard®, Ferris®, Simplicity®, Snapper®, Billy Goat®, Allmand®, SimpliPhi®, Branco® and Victa® brands. Briggs & Stratton products are designed, manufactured, marketed and serviced in more than 100 countries on six continents.

Briggs & Stratton is committed to a policy of equal employment opportunity. The Company conducts all employment practices without regard to race, sex, color, religion, national origin, age, disability, protected veteran's status, pregnancy, genetic information, sexual orientation or any other basis prohibited by law. Briggs & Stratton also undertakes affirmative action to assure equal employment opportunity for minorities and women, for persons with disabilities, and for protected veterans.

